



Terms and Conditions (GTC)

These terms and conditions apply to all offers of Bozovic Tennis Academy. Unless otherwise agreed, the conditions listed here apply.

The Bozovic Tennis Academy offers different types of lessons, events and courses in the sport of tennis, hereinafter referred to as “services”.

Registration, prices and invoicing

- The clients can sign in for a service either by phone or by email. If desired, they receive a confirmation by email.
- The prices are given in CHF. Expenses in foreign currencies will be converted at the daily rate.
- Parents should settle payments on time, unless otherwise arranged with the coach.
- The price for a service includes basically the tennis coach, the balls and all resources necessary for the training.
- Group courses and camps are invoiced before the start. Private lessons are invoiced once per month at the end of the month.
- The due date of payment for all services is, unless otherwise agreed, 10 days after invoicing. On any reminder sent from, a reminder fee of CHF 10.– will be charged in addition to the already amount owed.
- If there are too few participants for a certain service (eg. camps), Bozovic Tennis Academy reserves the right to cancel the course. Any payments will be refunded.
- Signing up for a service, whether orally or in writing, is a binding commitment. The non-payment of a service is not considered as a cancellation.
- Costs of third parties (eg. catering, hotel, etc.) are charged one to one.
- All test trainings carried out by Bozovic Tennis Academy will be charged to the regular price of a private lesson. It makes no difference if the client will take regular lessons with us thereafter or not.

Address: Wiesenstrasse 8, Schlieren 8952 **Telephone:** +41 79 416 42 18

E-mail: office@bozovictennisacademy.com



Cancellation period

Private lessons: Due to the in advance reserved courts, we set a cancellation period for the one-sided termination of the booked tennis lessons. Cancellation has to be done in written form at the end of each month with one month's notice. During this period, the student or the student is required to take the prearranged Tennis hours further and pay. As an exception, injury-related absences are against a medical certificate (only the court fee is payable then) or if a replacement tenant for the tennis lesson can be found immediately. The cancellation period also applies when the coach of the Bozovic Tennis Academy wishes to terminate the training relation.

Group lessons: As we also have an obligation to all the other players in a pre-arranged group lesson, it is not possible to cancel a started course. Clients are obliged to pay the full fees of such a course in any case. In case of a severe injury that lasts longer than 4 weeks, we will give a voucher for the upcoming season for a related tennis course with us if there is an official medical certification presented to us. Cancellation terms before the course started can be found below under "cancellation".

Cancellation

The cancellation of a service is connected with administrative work. In case of cancellation, a written notification is necessary in any case. If we receive this notification early enough, we are able to repay the amounts already paid in whole or in part. Please note the following rules regarding reimbursement:

- from 29 to 15 days before the start: 70% of the price
- from 14 up to 8 days before the start: 50% of the price
- from 7 up to 1 day (s) before the start: 20% of the price
- from 24 hours up to the start of the service: no refunds

Private lessons must be cancelled in writing not later than 24 hours before the start, otherwise the price of the service is due (incl. court).

Custody for underage kids

Our regulatory obligation for underage players is limited to the period of the lessons. All other responsibility is clearly and only on the parents. Parents have to inform their kids not to leave the trainings area before and after the training. Bozovic Tennis Academy is not taking any liability if a player leaves the training area during the lesson.

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Elimination from training

We reserve also the right to exclude players from a group, if they despite warnings to the instructions of the coach disturb and interfere the training. In such a case any underage kid must remain in the training area until parents pick them up. Furthermore, there will be no refund of the (pro rata) training fee.

Insurance

Bozovic Tennis Academy excludes any liability for claims related to accident, theft, etc. Please consider sufficient insurance coverage.

Program and price changes

We reserve the right to change prices, programs and these terms.

Applicable Law / Jurisdiction

The exclusive place of jurisdiction shall be the registered seat of Bozovic Tennis Academy. Swiss law shall apply exclusively to these Terms.

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